



# THE WINDMILL INN

Accommodation · Bar · Restaurant

West Quantoxhead Taunton Somerset TA4 4DS  
Phone 01984 633004  
[www.thewindmill.net](http://www.thewindmill.net) or Email: [info@thewindmill.net](mailto:info@thewindmill.net)

Before making a reservation please take time to read our booking and cancellation policies. All bookings are accepted on the basis that these conditions are understood and accepted.

#### **Booking Policy**

By making your booking, our agreement is a legal contract. We recommend that you take out your own insurance to cover any losses.

We require a **50% deposit of the total cost within 48 hours of booking** to secure your reservation, this is payable by Credit/Debit Card and final balance to be paid on arrival. You agree for us to contact you and/or use the payment details provided upon booking to recover costs if there are any outstanding fees on the booking and if bills have not been settled.

We are sorry but we do not allow any pets within the buildings/guest rooms and all rooms and internal areas are non-smoking.

Guests are requested to conduct themselves appropriately at all times and to comply with Company procedures and/or requests with regard to conduct and respect for the property of the Hotel, its employees and guests and their health and safety. Guests are requested not to disrupt the comfort and enjoyment of other guests. If behaviour is deemed to be disruptive this may result in refusal within the property and loss of booking.

#### **Non-availability of Accommodation**

In the unlikely event we cannot offer you your accommodation, we will endeavour to find alternative accommodation, and if this is not satisfactory a full refund will be given.

#### **Damages and Breakages**

Please take care when staying in our property. You are responsible and liable for any breakages or damages, which you cause, to the property or its contents. We ask for your respect and if any incidents do occur please report them to us immediately. A charge may be incurred if there is significant damage found and you agree for us to contact you and/or use the payment details provided upon booking to recover costs.

#### **Liability**

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

#### **Cancellation**

If you wish to cancel your booking **before 7 days of the scheduled date of arrival** your deposit **will be refunded**.

If you wish to cancel your booking **within 7 days of the scheduled date of arrival** your deposit **will not be refunded**.

For **Group/Block** Bookings, the **deposit is non refundable under any circumstance**.

In the event of a **'No Show'** for whatever reason, we reserve the right to charge the total cost of your booking. If this is the case you agree that we can contact you to arrange payment/and or use the payment details provided upon booking to recover the balance.

If your reservation is made **within 7 days of your arrival**, you will automatically be in the cancellation period.

#### **Privacy Policy/ Data Protection**

Your privacy and data protection is of high importance to us. Any data collected during the course of this booking may be stored for our records. **We will not share your details with any third party.**



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## GUEST INFORMATION

### Check-in time

**2:30pm – 3:30pm and 6:00pm - 10:00pm.** If you wish to arrive outside of these times please arrange with us in advance.

Breakfast is served in the restaurant between **8:00am and 9:30am.**

### Check-out time

**10:00 am.** Please have the rooms vacated by **10:00am** and make sure you have settled any outstanding payments and have returned the keys. If you require early/late check-out please arrange with us beforehand.

### Upon arrival

Please enter the main building (pub/restaurant) via the front door or side door to the **Accommodation Reception & Public Bar**. You will be greeted by a member of staff, where they will provide you with any necessary information, keys and check you in.

### Directions

If using a Sat Nav please enter the following: TA4 4DS

From M5 Northbound exit at junction 25, take the A358 signposted to Minehead and after approximately 12 miles enter the town of Williton.

At the mini roundabout, turn right onto the A39 in the direction of Bridgwater.

Follow this road for approximately 2 miles into the village of West Quantoxhead.

Go up the hill and past the petrol station on your right, the road then drops down and the Church can be seen on your left hand side, we are located to your right. Turn into The Windmill Inn Car Park.

From M5 Southbound exit at junction 23, take the A39 in the direction of Bridgwater.

Go through Bridgwater and follow the A39 towards Minehead

After 14 miles, drive through the village of Kilve and continue on the A39 until you see the village sign 'West Quantoxhead (St Audries)'

We are located to your left. Turn into The Windmill Inn Car Park.

We are easily accessible by Public Transport, the nearest main railway station/bus station is at Taunton, approximately 15 miles away. Access to the village along the main A39 is served by buses from Bridgwater; there is a bus stop within walking distance to us.

We hope you enjoy your stay.